

Service request to

ROBOT-TECHNOLOGY GmbH
Service



Helpline Telefon: 06026 50 194 600
Helpline Telefax: 06026 996 2742
E-Mail: service@robottechnology.de

Address

Invoice recipient (if different from address)

Company

Street, No.

City

Contact person / division

Email

Phone

Type of robot / serial number

Company

Street, No. / P.O. box

City

Contact person / division

Email

Phone

Date / Signature

Error description / work specification

Please fill out this document completely and send it by fax to get help as fast as possible. Please pay attention to our normal working hours: MO – FR 8:00 – 17:00 h. The help line is not available during the weekend and on public holidays.

Heavy dirt complicates not only the job but is also hazardous to health for our technicians especially slip hazard because of grease, lubrication solvent and releasing agent. Please ensure that the robot and the working environment are cleaned in advance so that our technicians can start work without any delay. Thank you!

Our "General terms and conditions of delivery and performance" in its latest version apply. The performances will be invoiced according to our cost rates in its latest version.

With its signature the customer confirms the cost absorption for all arising expenses due to the service.

Our terms of payment for service are as follows: 100% with invoice, without deduction